



**SporeAlert**  
STERILIZER MONITORING. SIMPLIFIED.

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## MAIL-IN AUTOCLAVE SPORE TESTING

Custom Spore Testing, Built for Multi-Location Operations



## About Woodhouse Laboratories & SporeAlert Sterilizer Monitoring

Woodhouse Laboratories is a trusted provider of sterilization monitoring and infection control solutions for a variety of industries, including dental organizations, body art studios, and healthcare facilities. With a commitment to accuracy, compliance, and rapid reporting, we help organizations ensure that their sterilization processes meet the highest standards for safety and effectiveness. Our approach ensures that every office can maintain compliance, minimize downtime, and respond quickly to any failed test.



## Why Choose SporeAlert

- ▶ Custom testing envelopes
- ▶ Rapid turnaround times
- ▶ User-friendly online dashboards
- ▶ Reordering and billing made easy





## What We Offer

### Customized Testing Envelopes

Each office will receive custom-printed testing envelopes designed specifically for their location. These envelopes include the office name, sterilizer identification, and any other relevant details needed for accurate tracking. This level of customization ensures clear labeling, eliminates confusion, and supports concise, reliable reporting across all locations.

We generally recommend using one test kit per sterilizer to ensure consistent monitoring and straightforward record-keeping. However, we understand that every organization operates differently, and we are fully able to accommodate alternative order structures to match your internal workflow and preferences.

In addition, we can provide further customization, such as color-coding envelopes for different sterilizers or other visual identifiers to match your internal workflow. If you have any special requests, please let us know—we are happy to tailor the system to your preferences.





## Same-Day Processing

All test kits are set on the same day they are received in our laboratory. This ensures timely processing and consistent turnaround, regardless of volume.

### Real-Time Status Updates

As soon as a shipment is checked in, each test is immediately listed as "Pending" on your online dashboard. This gives you real-time assurance that your tests have arrived and are in queue for processing.

### Result Turnaround Times

Results are posted according to the required incubation period for each type of sterilization method:

**Steam Autoclaves:**

Results posted in 24 hours

**Chemical Sterilizers:**

Results posted in 72 hours

**Dry Heat Sterilizers:**

Results posted in 7 days

Once completed, results are made available directly on the dashboard for convenient access and record-keeping.

### Email Notifications

In addition to online posting, results are automatically sent via email. We can send reports to as many recipients as needed, ensuring that all appropriate team members—whether centrally or at the office level—receive timely updates.





## Failed Spore Test Procedure

In the event of a failed spore test, we have a structured notification process to ensure your team is alerted immediately and can take prompt corrective action.

### Automatic Email Notification

As soon as a failed result is confirmed, an email is automatically sent to everyone on your selected notification list. This ensures all designated individuals receive the information without delay.

### Same-Day Phone Call

In addition to the emailed report, we provide a same-day phone call to notify your team of the failed result. This helps ensure that the issue is addressed quickly and reduces the risk of continued equipment use before corrective steps are taken.

### Flexible Contact Options

You may choose who you would like us to contact in the event of a failed test. Options include:

- ➡ **Calling the office directly** for the fastest possible response, or
- ➡ **Contacting a manager, compliance officer, or other designated personnel** who oversees sterilization protocols.

We will follow your preferred communication structure to ensure the right people are informed immediately and the situation is managed efficiently.

### Rush Test Kits

We also offer rush test kits, which can be preordered and kept on hand for rapid response in the event of a failed test. These kits ensure your office can quickly verify sterilizer performance and minimize downtime.

Rush test kits include:

- ➡ Overnight return shipping to our laboratory
- ➡ Spore testing ampule with 1 hour processing time





## Account Structure Options

Our online dashboard can be customized to fit the needs of organizations with multiple office locations. We offer flexible account structures so you can choose how information is accessed and managed across your teams:

### Customized Reporting, Your Way

We understand that every organization has unique data needs. That's why we offer flexible reporting options designed to fit your workflow. Whether you need automated data feeds via API, tailored macros to streamline your analysis, or downloadable results in CSV format for easy integration, our solutions make accessing and managing your spore testing data simple and efficient.

#### 1. Master Account (All Locations)

You may choose to have a single master account that provides visibility into all locations. This option allows designated users to access organization-wide results, and view consolidated reporting for every office from one central dashboard.

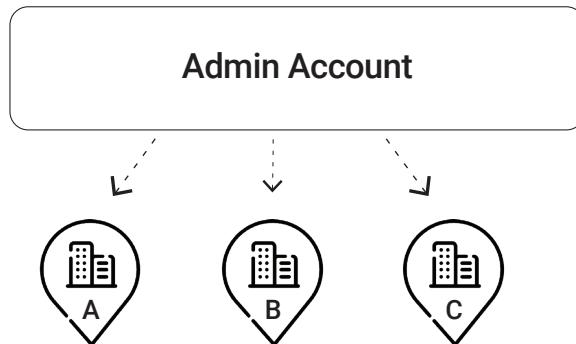
#### 2. Sub-Accounts for Individual Offices

If you prefer each office to have its own dedicated access, we can create sub-accounts beneath the master account. Each office will be able to log in independently and view only their specific results, while the master account holder(s) will retain full visibility across all sub-accounts.

This flexible structure ensures that you can maintain centralized oversight while empowering each location with the access and autonomy they need.

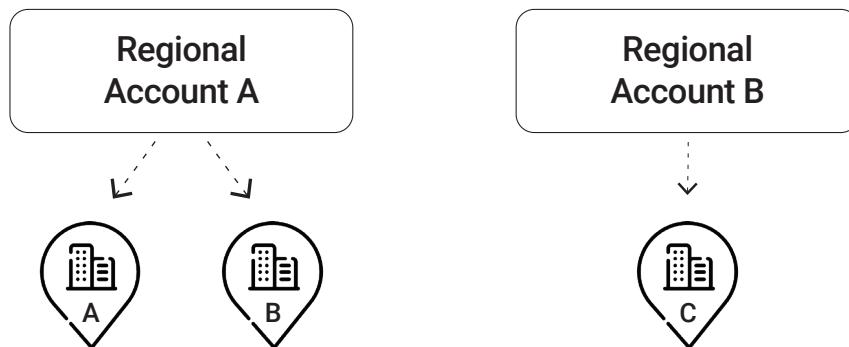
### Option 1

- ▶ View all locations for centralized management.



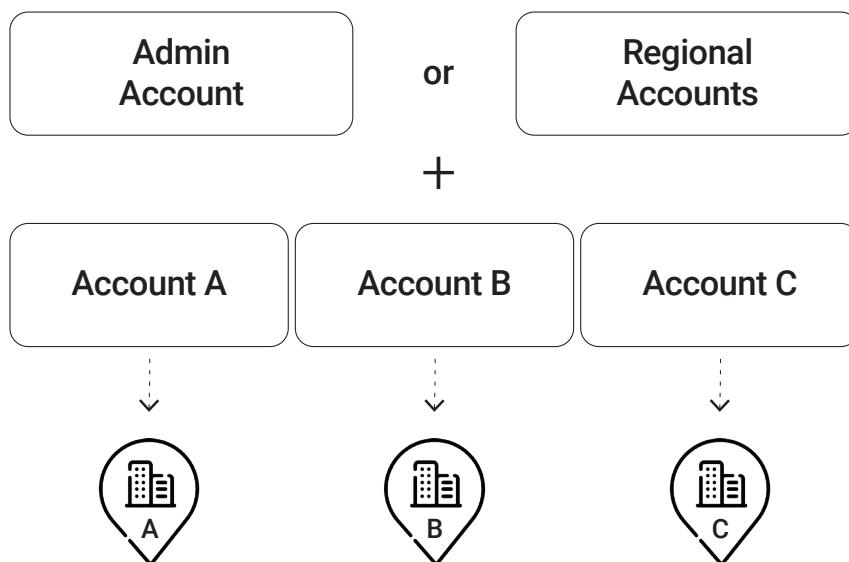
### Option 2

- ▶ Regional managers view select locations.



### Option 3

- ▶ Option 1 or 2 plus.
- ▶ Each location has an independent log in to view only their data.





## Reordering Made Easy

We offer flexible options to make reordering test kits and supplies simple and convenient for your organization.

### Automatic Subscription Reorder

To ensure you never run out of supplies, we can set up a subscription-based automatic reorder. Kits and supplies are shipped on a regular schedule, tailored to your usage and office needs.

### Manual Orders

Orders can also be placed manually through our online portal, via email, or by phone, giving your team full control over timing and quantities.

### Flexible Ordering Structure

You can choose the ordering structure that works best for your organization:

- **Single Point of Contact:** One person manages orders for all offices.
- **Individual Offices:** Each office places its own orders independently.

This flexibility ensures that your team can maintain consistent testing schedules without disruption, while fitting seamlessly into your internal workflow.



## Billing Options

We offer flexible billing structures designed to accommodate organizations with multiple office locations and varying payment preferences.

### Payment Methods

You may choose from the following payment options:

#### ➤ Credit Card on File

We can securely store a credit card on file for automatic billing. This option ensures timely payments with no administrative effort required on your end.

#### ➤ Net 30 Terms (Check or ACH)

If preferred, we can invoice under Net 30 terms. Payments can be made by check or ACH, depending on your internal processes.

### Billing Structure

We can align your billing setup with the way you manage your locations:

#### ➤ Centralized Billing

All charges for every office can be consolidated and billed to a single master account. This allows for streamlined financial management and simplified reconciliation.

#### ➤ Location-Specific Billing

If each office manages its own budget, we can bill each location separately. Each office will receive its own invoice and can pay directly using its preferred payment method.





## Additional Services & Supplies

In addition to our spore testing program, we offer a full suite of products and services to support your sterilization monitoring needs.

### Sterilization Supplies

We can provide all commonly used sterilization accessories, including:

#### Chemical indicators



#### Autoclave tape

### In-Office Testing System

If transit times are a concern, we offer an in-office testing system that allows your team to run spore tests directly within the office. This option provides immediate control over incubation and monitoring, making it ideal for locations where shipping delays could impact compliance or workflow.



### BiofilmAlert Mail-In Dental Waterline Testing





If you have any questions or would like to learn more about how we can support your business, please don't hesitate to reach out. Our team is always happy to provide information, clarify details, or explore solutions tailored to your needs. We look forward to connecting with you!



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